

Parinitha Gurram

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Location: Perth, WA

PROFILE

An IT graduate with over two years of experience gathering requirements, analysing business processes and building data and reporting solutions across cross-functional teams. Comfortable working with stakeholders to understand their needs and translate them into clear, practical outcomes. Strong communicator with a technical grounding in SQL, databases and reporting, and a Master of Information Technology from The University of Western Australia.

EDUCATION

Master of Information Technology | The University of Western Australia, Perth **2023 – 2026**

SKILLS

- Requirements gathering | Business process analysis | Process mapping | Gap analysis
- Stakeholder engagement | Workshop facilitation | Requirements documentation | User stories
- Data analysis and reporting | SQL | Database design | Power BI | Advanced Excel
- Solution evaluation | Process improvement | Change support | Agile / SDLC
- Clear written and verbal communication | Problem solving | Attention to detail

EMPLOYMENT HISTORY

Programmer Analyst | Cognizant, Bengaluru, India **Jul 2021 – Jun 2023**

- Worked with business and operations stakeholders to gather requirements, define key metrics and document clear specifications for reporting and system solutions.
- Analysed existing business processes and data, identifying inefficiencies and recommending improvements that reduced manual processing by 30%.

Business Support Officer (Casual) | Venture UWA, Perth **Jun 2026 – Present**

- Works with stakeholders to understand business needs, prepare reports and support informed decision-making across business processes.
- Documents processes and requirements clearly for use across the wider team.

IT and Data Systems Intern | Venture UWA, Perth **Jul 2025 – Nov 2025**

- Gathered and documented stakeholder requirements, translating unclear business needs into structured, measurable deliverables.
- Documented business processes and data definitions, and supported process improvement within an Agile team.

Retail Business Consultant (Part-time) | Telstra, Perth **Nov 2023 – Present**

- Delivers high-quality sales and customer service in a fast-paced retail environment, understanding customer needs and recommending suitable products and solutions to meet sales and service targets.
- Resolves customer queries and technical issues, communicating clearly across a diverse customer base and recognised with the Telstar Winner Award (January 2026).

PROJECTS

Tournament Management System

- Designed and built the database and backend for an event management application, covering schema design, SQL query development, data integrity validation and structured reporting outputs.

Multi-Agent Marketing Automation Platform

- Built the backend and data layer using FastAPI and Supabase, designing database structures, data pipelines and API integrations to support reliable, end-to-end data flows across the system.

IoT-Based Smart Monitoring System

- Developed the backend data processing pipeline to handle high-frequency inputs, applying data storage, threshold logic and pattern detection to produce reliable, low-latency outputs.

CERTIFICATES AND TRAINING

- Microsoft Certified: Power BI Data Analyst Associate — PL-300.
- KPMG Mentoring Program — Certificate of Completion (Oct 2025).

LEADERSHIP AND VOLUNTEERING

Partnership Officer | Venture UWA Current

- Manages industry partnership outreach and stakeholder engagement, maintaining clear documentation and alignment between the organisation and external partners.

Tech Lead | UWA Artificial Intelligence Club Current

- Leads initiatives and guides members through projects, building communication and coordination skills across a diverse group.

Operations and Member Experience Officer | United Nations Association of Australia (WA) Previous

- Supported community engagement and event coordination, developing stakeholder communication and teamwork skills.

REFEREES

Perla Valdez | Venture UWA

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